



**INSTITUTE FOR  
VETERANS AND  
MILITARY FAMILIES**

SYRACUSE UNIVERSITY JPMorgan Chase & Co., Founding Partner

BROUGHT TO YOU BY THE INSTITUTE FOR VETERANS AND MILITARY FAMILIES

## MILITARY CULTURE 101

Developed by PsychArmor Institute and tailored for the Institute for Veterans and Military Families (IVMF), Military Culture 101 (MC101) addresses the growing evidence that suggests only a small percentage of veterans engaging in services with community providers feel these services are responsive, respectful and delivered within a framework that understands the uniqueness of military culture.



**MC 101**  
MILITARY CULTURE

**84%**

**OF VETERANS SAY THAT  
AMERICANS DON'T  
UNDERSTAND THEM <sup>1</sup>**

**71%**

**OF AMERICANS SAY  
THEY HAVE LITTLE TO  
NO UNDERSTANDING  
OF VETERANS <sup>2</sup>**



## COURSE OVERVIEW

MC101 provides individuals who are working with veterans and military families exposure to a comprehensive overview of the culture, core values, organizational structure, and history of the United States Armed Forces. As a service provider, it is crucial that you understand military culture and have the knowledge to effectively build rapport and trust with a veteran or family member who has sought your support and expertise.

## SUBJECT AREAS

- 15 Things Veterans Want You to Know
- Military Culture
- Department of Defense
- Service Branches and Values
- Military Laws and Regulations
- Officer and Enlisted
- Military Lingo
- Veterans
- Military Families
- Invisible Wounds of War

### QUICK FACTS

- 6-hour course
- Web-based training
- Self-study

## ELIGIBILITY

This course is available to community-based service providers, Syracuse University campus staff and faculty and partners of the Institute for Veterans and Military Families.

## CONTINUING EDUCATION UNIT (CEU)

Upon 100% completion of the course, learners can earn 0.7 CEU and a Syracuse University non-credit bearing certificate.

## APPLY

We operate on a rolling admissions basis; therefore early application is highly encouraged.

## LEARN MORE

e [ivmfeducation@syr.edu](mailto:ivmfeducation@syr.edu) w [ivmf.syracuse.edu/mc101](http://ivmf.syracuse.edu/mc101)

<sup>1</sup> Pew Research Center. (2011, October). *The military-civilian gap: War and sacrifice in the post-9/11 era*. Washington, D.C. Retrieved from <http://www.oc-cf.org/document.doc?id=872>

<sup>2</sup> Pew Research Center. (2011, October). *The military-civilian gap: War and sacrifice in the post-9/11 era*. Washington, D.C. Retrieved from <http://www.oc-cf.org/document.doc?id=872>

<sup>3</sup> Harris, G.L. (2011). Reducing Healthcare Disparities in the Military Through Cultural Competence. *Journal of Health Human Services Administration*, 34(2):145-81.

<sup>4</sup> Ramchand, R., Tanielian, T., Fisher, M.P., Vaughan, C. A., Trail, T. E., Epley, C. & Ghosh-Dastidar, B. (2014). *Hidden Heroes: America's Military Caregivers*. Rand Corporation. 11/2016

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Health care disparities often result from a client's lack of trust in their provider; therefore, enhancing the client-provider relationship is paramount in overcoming these disparities. Stereotypical thinking on the part of the providers about certain client groups, including veterans, may unwittingly influence their prognosis.”<sup>3</sup>

# 13%

OF SURVEYED CIVILIAN PROVIDERS MET ALL THE READINESS CRITERIA THAT SHOWS THEY ARE PREPARED TO SERVE MILITARY POPULATIONS<sup>4</sup>

## ABOUT THE THE INSTITUTE FOR VETERANS AND MILITARY FAMILIES

The Institute for Veterans and Military Families at Syracuse University (IVMF) is the first interdisciplinary national institute in higher education focused on the social, economic, education and policy issues impacting veterans and their families post-service. Through our focus on delivering world-class programs and services to service members, veterans and their families, the Institute provides the nation with impactful analysis of the challenges facing the community, captures and applies best practices and serves as a national forum to facilitate new partnerships and strong relationships between these individuals and the organizations committed to serving their needs.