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of Practice



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# Agenda

- 8:30-9:00: Breakfast
- 9:00-9:40: Networking Activity - Speed Dating VSO Style
- 9:40-9:50: Group Photo
- 9:45-10:00: Break
- 10:00-10:05: Opening Remarks - Commissioner Kevin Barber
- 10:05-10:45: Panel 1: Coordinated Care: A conversation with our Intake Teams
- 10:45-11:15: Comments, Questions, and Discussion
- 11:15-11:30: Break
- 11:30-12:45: Panel 2: National Resources: Filling in the Gaps in Our Communities
- 12:45 - 1:30: Networking Lunch



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# SPEED NETWORKING

A gold stopwatch is positioned in the center, overlapping the word "NETWORKING". The stopwatch face shows a time of approximately 12 minutes and 15 seconds.

Form Groups of 4 - PEOPLE  
YOU DON'T KNOW  
12 minutes

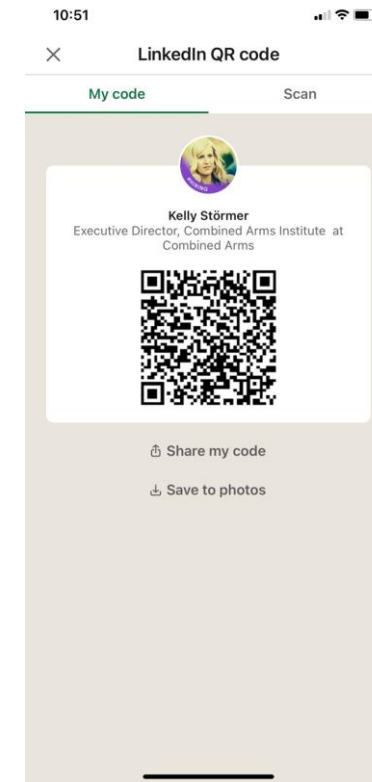
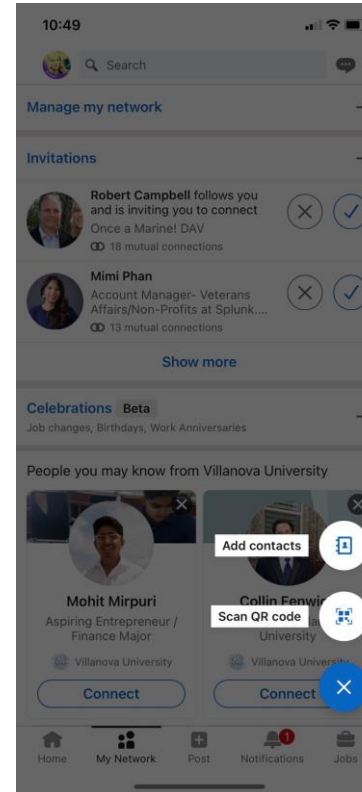
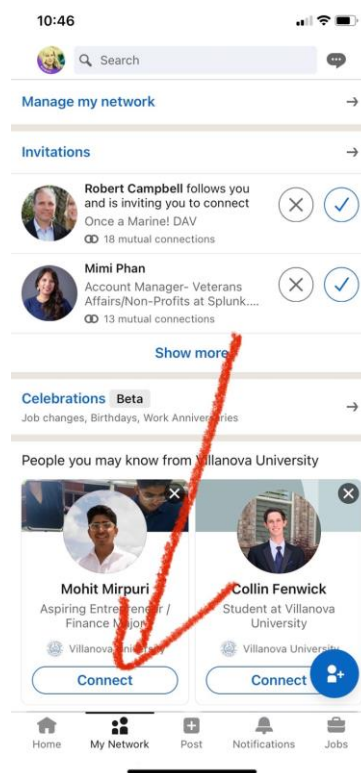
Name  
Organization  
Where do you live?  
Food Everyone Else Loves that you Can't Stand  
First Online Username  
Current favorite TV Show



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1. Open Your LinkedIn Mobile App
2. Click on My Network
3. Click the Blue+ Circle
4. Scan QR Code
5. Shift back and forth between My Code & Scan



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# Let's take a break!

## BECOME A COMMUNITY CONNECTOR!

**CONNECT VETERANS AND THEIR FAMILIES  
TO RESOURCES IN REAL TIME VIA THE  
COMBINED ARMS MOBILE APP**

See Megan and John for assistance or scan the QR code and fill out the form.



**TXServes: RGV**



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# Opening Remarks

## TVC Commissioner Kevin Barber



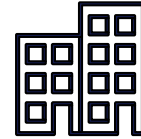
# TEXAS VETERAN NETWORK METRICS



**38,584**  
Unique Clients



**65,482**  
Referrals



**256**  
Organizations



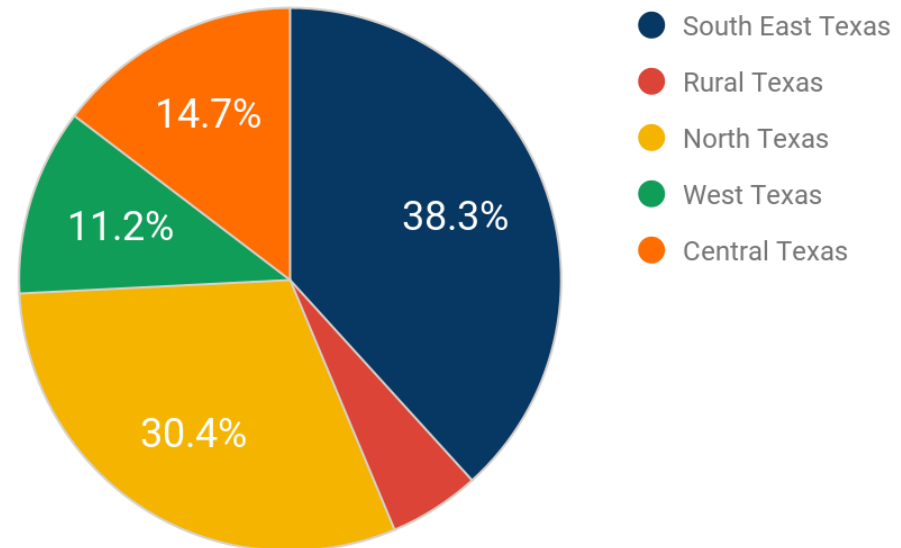
**27**  
Hour Response  
Time

## Highest needs:

1. Financial Assistance
2. Career Services
3. Benefits

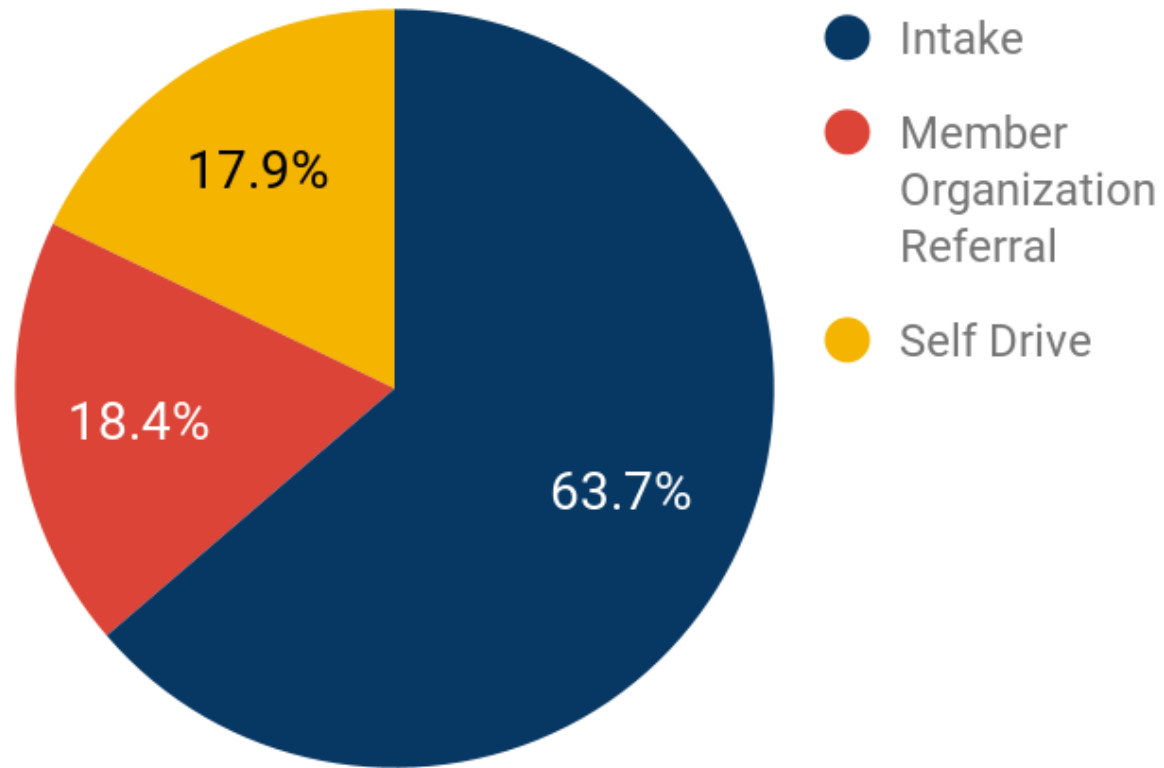
## Top requested organizations:

1. Texas Veterans Commission
2. VetJobs
3. Wounded Warrior Project



# TEXAS VETERAN NETWORK METRICS

## CONNECTION PATHWAY



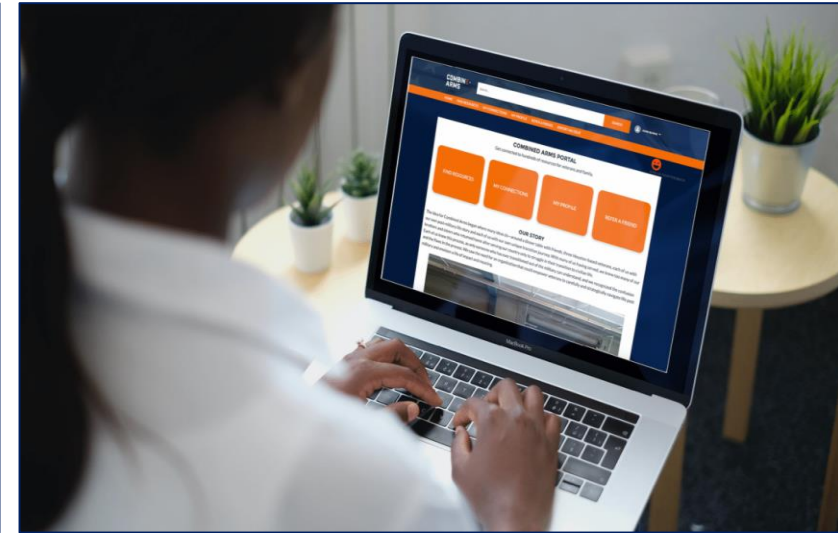
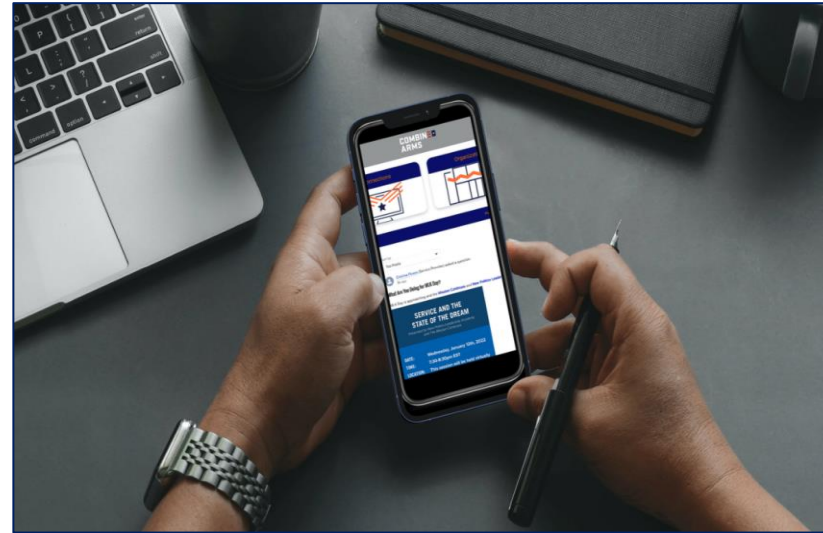
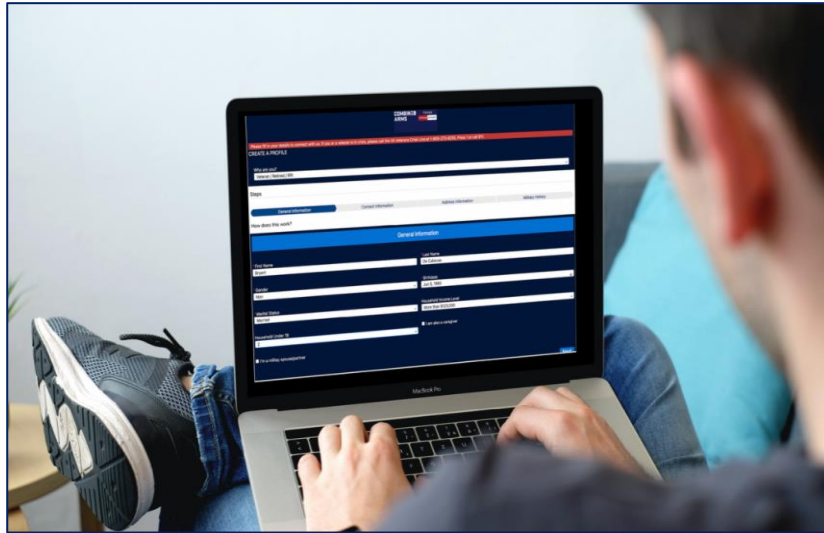
Combined Arms TVN is covered by two intake teams. Our Houston based team covers all counties in West, Central, and Southeast Texas. Our North Texas intake team is covered by our partners at Mission United North Texas. They cover all counties in North, East Texas, and the Panhandle.

The Intake teams are responsible for all essential service needs as well as any calls to Combined Arms. The Intake Teams can be accessed via our technology or via phone.

Our intake capabilities are 24/7 due to our partnership with [Vets4Warriors](#). V4W answers all of our calls during off hours and holidays.



# Powered By Combined Arms Technology



## ConnectNow

- Fastest way to connect to resources
- Preferred for natural disasters or crisis situations
- Highly customizable & rapidly deployable

## Quick Connect

- Inter-agency & Community Leader referral product
- Huge competitive advantage for CAX
- Major member organization incentive

## Assessment 2.0

- Improved to 2 minute profile & assessment completion
- Enhanced user feedback mechanisms & user experience improvements
- Highly customizable

# CURATING HOLISTIC SUPPORT

**VETERANS** → **ASSESSMENT**

“NO WRONG DOOR” APPROACH,  
VETERANS CAN ENTER OUR  
PROGRAMS THROUGH PARTNER  
ORGANIZATIONS OR ANY OTHER  
METHOD THAT LEADS THEM TO US.



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Hello,  
San Antonio!







# Coordinated Care: A Conversation with the Intake Teams



Melissa Escamilla, PhD,  
CRC, LCDC-I, NCC

Endeavors



Kamiel Morgan, M.Ed.

Mission United  
North Texas



Johanna Zollmann, LCSW

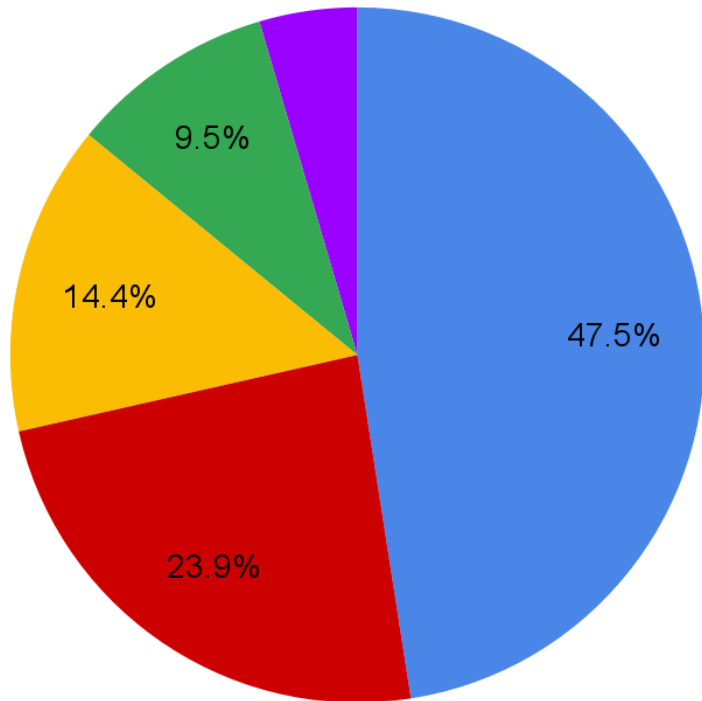
Combined Arms



# TEXAS VETERAN NETWORK METRICS

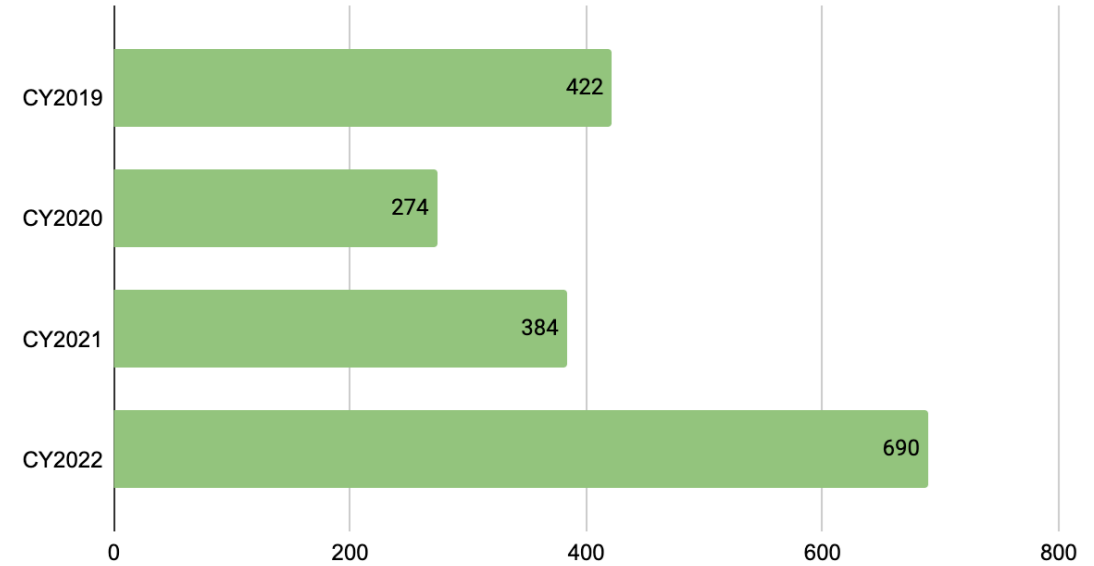
## CONNECTION

Number of Connections in 2022



- Financial Assistance+ Housing
- Resource Referral (Out of Network)
- Career Services
- Veteran Benefits Assistance
- Mental Wellness

Mental Wellness Connections



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# National Resources: Filling in the Gaps in Our Communities



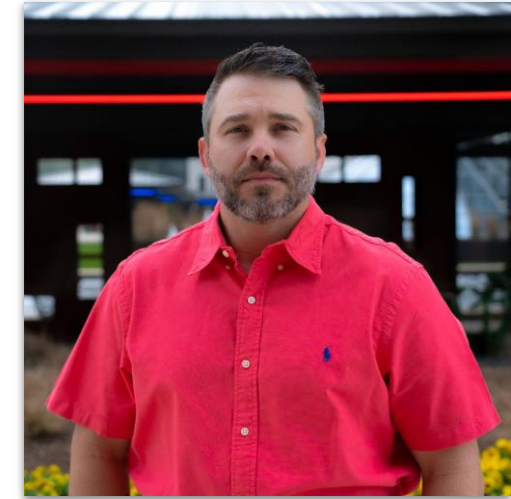
Stephanie Malek

Endeavors



Blayne Smith

George W. Bush  
Institute



Eric Ellenberger

Wounded Warrior  
Project



# Texas Regional Community of Practice



## Post-Event Survey



Hover your phone's camera over  
the QR code to get connected  
instantly

**OR**

Visit <https://tinyurl.com/txrcop-survey4-htx>

## Help us improve our programming!

Please participate in  
this 5-minute survey  
at the end of today's  
events!





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**Don't forget to become a community connector!**

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